

NAVAL REGIMENTAL SYSTEM (NRS)

1. Navy has been providing support to widows/NoK/dependents on an as is feasible basis. However, a need was felt to bring about a paradigm shift and institutionalise a support system akin to the Regimental System in the Army, so as to provide proactive and protracted support by taking full responsibility of our Widows/NoK.

2. Therefore, with the aim to make the service responsible to reach out to each and every family post demise of a Naval colleague, immaterial of whether the individual was in harness or retired, Navy is in the process of setting up a system which ensures that even after the departure of our colleagues, their widows and dependents have the Naval system firmly behind them to guide, help and take care of them. Besides ensuring completion of all paper work for getting them their entitled dues, efforts would be made to help them tide over other difficulties as well. This system would be called as Naval Regimental System (NRS). The following organisation has been brought in force wef 01 Feb 11:-

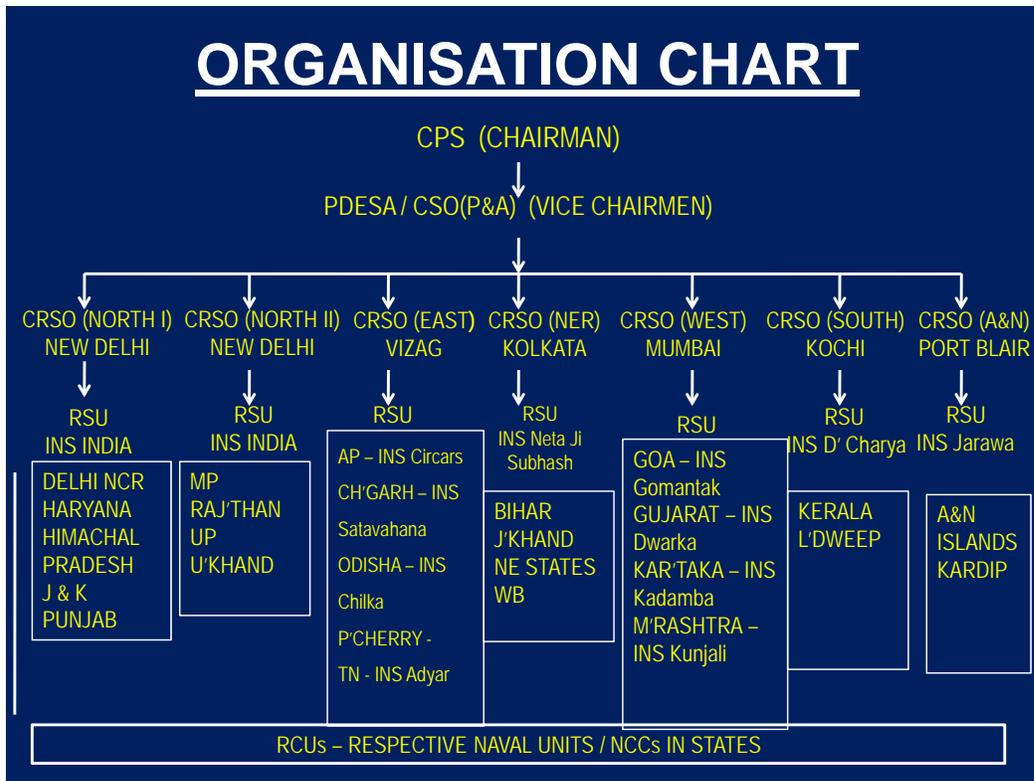
(a) **Chairman.** Controller Personnel Services (CPS) is the Chairman. He is the nodal point at IHQ MoD (N) and responsible for overall co-ordination and functioning of NRS.

(b) **Vice Chairman.** Principal Director Ex-Servicemen Affairs (PDESA) at IHQ/MOD (N) & CSOs (P&A) at Command level are the Vice Chairman and functional heads to ensure implementation and functioning of NRS.

(c) **Command Regimental System Officer (CRSO).** Command Regimental Cell headed by Command Regimental System Officer (CRSO) would be established at different locations as per Enclosure I. Keeping in view the vast area of responsibility, ENC would have two CRSOs, one functioning from Vizag and the other at Kolkata under NOIC (WB). Similarly, for North India, two CRSOs would be positioned at New Delhi under INS India. The CRSOs would function under the respective Vice Chairman to address all issues related to NRS. He would be responsible for families of deceased Naval personnel located in the geographical area earmarked under his jurisdiction. Whenever feasible, CRSO is to attend to the grievances of pensioners as well.

(d) **Regimental State Unit (RSU).** Major shore establishments would be tasked to look after particular state/states under their jurisdiction. For the sake of efficiency, while designating RSUs, it has been decided to distribute the work load amongst the various shore establishments rather than just tasking the major depot establishments in each Command Headquarters. RSUs in consonance with CRSO, will be responsible to physically reach out to each widow/NoK residing in that state.

(e) **Regimental Coordinating Unit (RCU).** Minor Naval/NCC Units located in various districts will function as RCUs and would be the first point of contact with the Widows/NoKs residing in the geographical area under their jurisdiction.



3. **Charter of CRSO/RSUs/RCUs.** CRSOs, RSUs and RCUs will function in close co-ordination with each other. The CRSO and his staff would be the prime movers and main executors of the NRS. The RSUs will augment the efforts of CRSO for undertaking various tasks including administrative support and deputing personnel to visit the families of deceased personnel. The RCUs would be the first point of contact with the family of deceased or retired personnel.

4. The NRS would cover the following areas of concern:-

- (a) Provision of widow's hostel in the area.
- (b) Guiding the widows for investment of finances in the State Housing programmes or any other suitable programmes.
- (c) Providing assistance in solving of family disputes involving JA, local bodies, village elders, etc.
- (d) Provision of counseling with the assistance of NWWA and other NGOs in the area.
- (e) Regular updating of personal data of widows and pensioners.
- (f) Interaction with State Govt authorities for state benefits to widows/pensioners.
- (g) Attend regional civil liaison meetings.
- (h) Any other issue involving widows' rehabilitation.

NRS Initiatives

5. **Directives to Naval NCC Units.** The DG NCC, vide letter 9000/Naval Units/NCC/Plg dated 16 May 11, has directed the naval NCC units to provide support to the naval widows, NoK/dependents in their area of jurisdiction. This organizational set up would go a long way in reaching the naval widows at their doorstep.
6. **Enhanced Interaction with the Rajya/Zila Sainik Boards (RSBs/ZSBs).** Since the setting up of NRS, all CRSOs have been directed to visit and interact with RSBs/ZSBs and work out specific programmes to visit the naval widows and pensioners to solve their pension/education/health/welfare related problems.
7. **NRS Directory.** Contact particulars of CRSOs have been disseminated to the retired Naval personnel. Copy of the same is appended below and enclosed as a power point attachment.
8. **Reaching Out to Widows.** Existing Navy Foundation Charters, Vetran Sailors' Forum Charter, RSB/ZSB and Ex Servicemen Associations will become agencies to reach out to widows and link up with NRS.