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Central Organisation ECHS
Adjutant General's Branch
Integrated Headquarters of
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Delhi Cantt- 110 010

B/49711-NewSmartCard/AG/ECHS

25 Feb 2019

IHQ of MoD (Air Force)
IHQ of MoD (Navy)
HQ South Comd (A/ECHS)
HQ East Comd (A/ECHS)
HQ West Comd (A/ECHS)
HQ Central Comd (A/ECHS)
Northern Comd (A/ECHS)
South West Comd (A/ECHS)
HQ ANC
HQ SFF & HQ Coast Guard
All Regional Centres

**REQUEST FOR FORGET PASSWORD FOR
ONLINE SMART CARD APPLICATIONS**

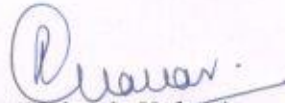
1. All Ex-Servicemen/Primary beneficiaries have to apply for new 64 Kb ECHS Smart Cards through Online Application. This online application contains sensitive information and due to security reasons, it is password protected. The individuals can create their new passwords in the event if they forget their passwords, using their registered e-mail or by answering the two security questions, answers for which, they had already provided while filling the online application.
2. Now a number of individuals are requesting for resetting their password as they have forgotten their password and also answers to the security questions. This information is also being asked for collectively by few associations / individuals on behalf of a group of ESM/primary beneficiaries. To tide over this problem who have forgotten or lost their password as well as security answers the following action is recommended:-
 - (a) ESM/Primary Beneficiary to send E-mail with subject **FORGET PASSWORD** to e-mail id **jditechs-mod@nic.in**.
 - (b) The e-mail is to be forwarded from the registered e-mail ID of ESM/Primary Beneficiary.
 - (c) In case ESM/Primary Beneficiary is not having e-mail ID then **an application duly signed by the ESM** is to be forwarded along with **copy of PPO** through any other e-mail ID.
 - (d) On receipt of the above requirements, the security question answers will be shared which can be used for re-setting of password.

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2.

3. This information may be disseminated to the environment for information of all ECHS beneficiaries. All Regional Centres will ensure that all polyclinics under them are informed on priority.



(Rakesh Kakar)

Col (Retd)

Jt Dir (Stats & Automation)

For MD ECHS

Internal :-

All Sections