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Central Organisation, ECHS  
Adjutant General's Branch  
Integrated Headquarters  
Ministry of Defence (Army)  
Thimayya Marg, Near Gopinath  
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B/49761/AG/ECHS

25 Aug 2020

(All Regional Centres)

**REIMBURSEMENT OF MEDICINES : SPECIAL SANCTION IN VIEW OF COVID-19**

1. Further to this HQ letter No B/49761/AG/ECHS dated 23 Mar 2020, even No dt 24 Apr 2020, even No dt 01 Jun 2020 and 07 Aug 2020 on the subject matter.
2. The procedure for claiming the cost of medicines purchased by the ECHS beneficiaries has been clearly spelt out in CO ECHS letter No B/49761/ECHS/Medicine policy dt 18 May 2020.
3. It has come to the notice that various ECHS PCs are insisting on their own rules/procedures/list of documents for such reimbursement. Some of the PCs are not accepting the bills of medicines purchased for 60 days in one go by the veteran. PCs are also imposing, self devised, upper limit to the total amount of the bill and not accepting bills submitted beyond that amount. This is not only causing harassment to the ECHS beneficiaries but also embarrassment to CO ECHS authorities in form of emails/messages/tele calls by the veterans. Following is clarified:-
  - (a) Bills of CT medicines procured for 60 days at a time will be accepted and admitted for claim.
  - (b) There is no upper limit to the overall cost of the bill submitted, which should be based on the medicines in the authorized prescription.
4. MD CO ECHS has taken a serious view on this and has directed that contents of the ibid policies will be followed in letter and spirit. It is requested to reiterate the contents to all ECHS PCs under AOR of your RC.
5. The staff and doctors at ECHS PCs should attend/examine/treat/refer all patients/visitors coming to respective PCs with an empathetic attitude and using soft skills while exercising due precautions against COVID-19.

(Anupam N Adhulia)  
Col  
Dir (Med)  
for MD ECHS

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